

About your ID card

Your member ID card is easy to read, and easy to use

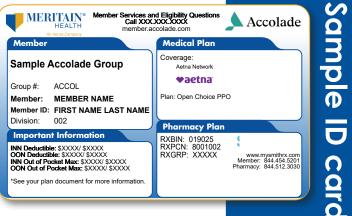
Your card contains important information, including:

- The phone number for Accolade and your member website.
- The phone number you or your health care provider will use to precertify benefits for certain services, such as inpatient hospital care.
- Claims information for health care providers and pharmacies. For verification of eligibility and benefit information.

You should always carry your ID card with you. Simply show it to your health care providers when you receive services, and to your pharmacy each time you have a prescription filled. Just ask the office staff to make a copy of the front and back of your card for their records.

About your ID card

- Please ensure that you precertify with medical management, if required.
- All claims should be submitted to Meritain Health® at the address listed on the back of your card.
- You or your provider can call Accolade to verify eligibility of benefits or check on your claims status.
- You can call for information on a doctor or specialist who is close to you and serves your specific needs.





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